

# FAQ BIKE MECHANIC CLASSES

#### HOW TO REGISTER FOR A CLASS

Check <u>here</u> if there is a place available and register online or pay in-person in the workshop. It is not possible to book a class without paying.

### OH NO, THE CLASS I WANT TO TAKE IS FULL!

Unfortunately, there is no general waiting list and we're not able to let you know individually if and when a place becomes available or when new classes are scheduled. What can you do?

- For each specific class posted on <u>Eventbrite</u>, there is a mini-waiting list with 2
  places that you can put yourself on. In case there is an unexpected opening for
  that specific class, you will be automatically notified.
- We schedule new classes each month, so check our website regularly or <u>subscribe</u>
  to our newsletter and tick the Cours/Classes/Lesmodules box. You will be notified
  as soon as a new class package is scheduled.

## CAN I REPAIR MY BIKE DURING CLASS?

Unfortunately, given the limited time available, this is not possible. But do bring your bike along, as it will be useful for the purpose of observation.

## **UNABLE TO ATTEND?**

- CANCELLATION UP TO 7 DAYS BEFORE THE START OF THE CLASSES
  - Purchased on Eventbrite? Go to your confirmation e-mail and cancel directly. You'll
    only lose your reservation fee.
  - Purchased on the spot? Pass by at our work shop again and we'll return the entire amount.
- LESS THAN 7 DAYS BEFORE THE FIRST CLASS?
   No refund possible. Invite a friend instead and introduce him/her to us by mail please.

## CAN I GIVE SOMEONE A CLASS PACKAGE AS A GIFT?

Yes, of course! What could be nicer than giving someone the opportunity to learn something new. It is a gift for life! You can either register the person directly for a class or buy a gift certificate for the required amount in the workshop.